



Wetside Facility Booking Form



Hirer's Details

#4842423

Organisation/ Name		Contact Name	
Email Address		Booking Date	
Telephone		Grade/Age Group	
Address		No. of Participants	
Suburb, Postcode		No. of Adult Supervisors	

Please fill in required sections below for your booking.

WEEKDAY HIRE DURING QLD SCHOOL TERM

(Available Mon-Fri 9am - 6pm, 2-hour minimum hire applies)

Area	Hourly Rate	Booking Time Request
Tipping Bucket/Arena*	\$120	
*No exclusive use available during standard opening times nor fees charged. Groups of over 100, lifeguard fees may apply, please discuss prior to booking.		
Waterslides	\$201	
Aqua Course	\$201*	
* Wrist bands are available for \$1.00 ea. should individual riders wish to have their times recorded		

WEEKDAY HIRE IN QLD SCHOOL HOLIDAYS

(Mon-Fri, specified times only, please tick)

Area	Hourly Rate	9am - 10am	5pm - 6pm
Tipping Bucket/Arena	\$120		
Waterslides	\$201		
Aqua Course	\$201*		
* Wrist bands are available for \$1.00 ea. should riders wish to have their times recorded			

WEEKEND HIRE

(Sat - Sun, specified times only, please tick)

Area	Hourly Rate	9am - 10am	5pm - 6pm
Tipping Bucket/Arena	\$161		
Waterslides	\$223		
Aqua Course	\$223*		
* Wrist bands are available for \$1.00 ea. should riders wish to have their times recorded			

Payment Method Cash/EFTPOS prior to event Invoice

The final cost of your booking will be provided in a confirmation email. **Personal Hire:** Payment must be no later than 24 hours prior to the booking date. If payment is not received by the day before scheduled booking, your booking will be cancelled. **Business Hire:** Invoicing for payment can be arranged, please provide us with a purchase order and accounts payable contact details.

Terms and Conditions

Risk Assessment: Any organisation with a booking at Wetside Water Park must provide management with an appropriate risk assessment for their visit prior to any booking confirmation being received. A copy of the organisation's public liability insurance must also be provided.

Booking Times: Bookings are available everyday excluding public holidays during Wetside Water Park's operating season during the times stated above. Queensland State School Holidays 2023/2024: September holidays 16/09/23 – 02/10/23, Summer holidays 09/12/23 – 21/01/24, Easter Holidays 29/03/24 – 14/04/24.

Booking Process: Upon completion of this form, you will receive a booking confirmation. **Your booking is not guaranteed** until you have received the confirmation. Booking confirmation will not be issued until any additional documentation is provided (Risk assessments etc.)

Supervision: The Hirer is responsible for the supervision and control of all persons who enter the facility for any purpose relating to the booking. Wetside staff provide supervision for all customers in the facility not only the participants in bookings. Hirer representatives need to be situated in the areas in which participants are and must always be visible to them. All children under 12 must be supervised by a responsible person over the age of 16. bookings of over 100 participants may require additional Lifeguards, additional fees will be incurred. For safety reasons the maximum number of participants for a booking is 200.

Safety: Upon arrival to the facility, Wetside staff will provide the group with a safety talk outlining Wetside's conditions of entry and park rules.

Conditions of Entry: All participants must abide by the Wetside conditions of entry at all times whilst in the facility. Wetside Staff are permitted to refuse entry/ask users to leave if they are not following the conditions of entry. **No refunds will be given for this reason.**

Playground and Totside Safety: Please follow any rules stated around the playground structure and Totside. The Totside area is for children aged under 5 and their supervising adults. Children over 5 years old should stay in the main playground area (supervised) to avoid injury to the younger users. For hygiene reasons, children who are not fully toilet trained, are required to wear aqua nappies throughout the park. Please make sure nappies are changed within designated facilities. Nappies are available to purchase at the office.

Waterslide Safety: Participants must be 1.2m or taller to ride. People should only participate if they are medically fit. The Slides are not recommended for pregnant women nor people with limiting conditions including neck, back, joint or heart problems. Participants slide one at a time and must enter feet first on their back with arms crossed over the chest, keeping arms in always during the ride. Appropriate swimwear must be worn at all times with no loose jewellery, sunglasses, goggles, hats etc. The Lifeguard has the right to refuse entry to anyone not abiding the rules.

Aqua Course Safety: Participants must be a minimum of 8yrs and 1.4m or taller to enter the course. People should only participate if they are medically fit and physically strong. The Aqua Course is not recommended for pregnant women nor people with limiting conditions including neck, back, joint or heart problems ALL participants will start on ROOKIE level and may only progress to higher levels if the following parameters are met. Trooper Level: minimum age 13yrs and 1.5m or taller; Commando Level: minimum age 16yrs and 1.65m or taller. Wetside Lifeguards will assess the individual participants abilities prior to raising Aqua Course levels. The Lifeguard has the right to refuse entry to anyone not abiding the rules. **Children under 10 years should be closely supervised by a parent, teacher, or carer.** Custom wrist bands are available for \$1.00per band should individual riders wish to have their times recorded.

First Aid: Wetside will provide first aid (unless previously agreed by Aquatic Management) to any participants in the event of an incident which may occur during the time of your booking. The staff member administrating first aid will complete an incident report to be kept on file with Fraser Coast Regional Council. If you are providing your own first aid, please let us know prior to the booking.

Medical Conditions: If there are any medical conditions that may impact on a person's participation in the booked activity, please provide details alongside this form to assist Wetside staff to provide emergency care. If you do not wish to place details with this form, please call the Wetside office to discuss.

Cleaning/Damages: The Hirer must ensure the general cleanliness of the booked area is maintained during the booking period, and also prior to leaving the facility. The Hirer must, on demand, cover of any costs incurred by Management to repair or make good any damage to the facility (including any loss or damage of equipment) arising out of or incidental to the Hire.

Emergency Management Plan: In the event of an evacuation; **Wetside staff are trained to follow an Emergency Evacuation Plan. During this time, Wetside staff will use whistles and alarms will sound to attract attention.** Groups should stay together and follow any direction given by Wetside staff members.

Cancellation: The Hirer may cancel a booking by giving written notice to the Wetside office at least 24 hours before the commencement of the Booking Period. **Failure to give 24 hours' notice will result in the Hirer being invoiced the full cost of the booking.** Wetside management may, if the facility or any part thereof is unfit for use, cancel a booking. Implementation of Level 3 or higher water restrictions will result in cancellation of all private hire bookings. Furthermore, if operational hours change, no cost bookings may also be cancelled accordingly. Neither the Facility nor the Facility management will be liable in respect of any costs, loss or damage sustained as a result of the cancellation of the booking, but the Facility will refund any fees already paid for the booking (provided that the Facility or part thereof is not unfit for use due to any act or omission of the Hirer).

If the facility is under any Public Health Mandates, changes may occur to ensure compliance, there are no exceptions.

Hirer Authorization

I hereby agree to adhere to the terms and conditions and the facility conditions of entry of Wetside Water Park. I confirm that I have legal capacity and am physically and mentally competent to do so. The Hirer's Acceptance of Conditions must be emailed/returned to the Wetside office in order to process your booking request. Please keep a copy of these terms and conditions for your records.

Hirer Signature: _____ **Date:** _____

**Reminder- Have you included your: Risk Assessment Y/N Public Liability Insurance Y/N
(Booking will not be confirmed until all documents received)**

Wetside Coordinator: _____ **Date:** _____

If you have any questions, please feel free to contact us on 0406 451 472 or wetside@frasercoast.qld.gov.au

Privacy Statement: The information contained in this document is collected to provide contact information for organizations or individuals, wishing to book Wetside Water Park's facilities. This information may be disclosed to other areas of Aquatics, Council or other third parties should contact be necessary regarding an issue with the booking or use of the facility and in accordance with the Information Privacy Act.