

Supply Contract

FCRC Rules

Under Section 9.2 of the Water Supply Contract, Fraser Coast Regional Council (FCRC) may make or amend the FCRC Rules concerning the Regulated Area.

1. Fees

The fees and charges for medium and high priority allocation holders are listed in the Fraser Coast Regional Council Schedule of Fees and Charges, which is updated annually and can be found at the following link: <https://www.frasercoast.qld.gov.au/fees-and-charges>.

Allocation fees are issued in two parts (Part A & Part B), four times per year. Part A is the allocation charge and based on the volume of allocation that is held. Part B is the water use charge and is based off of meter readings.

2. Billing

Until 30 June 2021

Meter reading and billing cycles are broken into quarters, occurring four times per year. In the Teddington Weir Water Supply Scheme meter reading and billing occurs in the approximate months as detailed in the table below:

Meter Reading	Invoices Issued
September	October
December	January
March	April
June	July

Allocation holders in the Wide Bay Water Supply Scheme will receive invoices in the months identified in the table above, however meters will only be read once per year, in June.

Beyond 30 June 2021

All meter reading and billing cycles are broken into four months, occurring three times per year. Meter reading and billing occurs in the approximate months as detailed in the table below:

Meter Reading	Invoices Issued
October	November
February	March
June	July

3. Temporary Transfers/ Seasonal Water Assignments

Section 15.4 of the Supply Contract and s162 and s186 of the Mary Basin Resource Operations Plan 2011 (ROP) has provisions for dealing with seasonal water assignments (also known as a temporary transfer).

A temporary transfer/seasonal water assignment enables two allocation holders to transfer water to one another within a current water year (July-June).

All or part of a water allocation may be transferred. The seller must acknowledge that their allocation will decline by the nominated volume transferred for the period of time that the approval exists. The seller must warrant that they have the sufficient volume available from their allocation for the transfer. This includes any water that may have already been used by the seller.

The buyer must acknowledge that their nominal volume will increase by the nominated transfer amount for the period of time that the approval exists and therefore water use charges may increase if the allocation is used.

Each temporary transfer will expire on 30 June of the financial year that the approval is given and the nominal volume of each allocation holder will revert back to their original volume. A new application is required each financial year.

The fees and charges issued by FCRC will not change as part of the temporary transfer.

4. Security

FCRC may require upfront security from a customer for any reason listed under Section 10.2 of the Supply Contract. FCRC will indicate in the 'Service Details' of the Supply Contract the amount of security required.

5. Contact Details

FCRC contact details are
Phone: 1300 79 49 29
Mailing Address: PO Box 1943
Hervey Bay QLD 4655

Email: enquiry@frasercoast.qld.gov.au