

FACTSHEET

WasteID is the application selected by Fraser Coast Regional Council to facilitate oversight of on-site sewage facilities.

How does it work?

An authorised Council Officer will attend all properties in the Fraser Coast Region that have an on-site sewage facility (OSSF) to place an identification sticker in the electricity meter box.

Service information can be easily accessed by property owners' and their facility service agents by scanning the QR code on their identification sticker with a smart phone or tablet.



What are the benefits?

Residents and their OSSF service agents will have free access to the service history and manufacturer information of the facility at their property.

Council will receive real time updates when a facility is serviced as agents can use their smart phone or tablet device to access the service history and provide details of services they perform.

Property owners' will be able to access for free the service history of their facility via the WasteID app.

Do I need to be home when a Council officer attends my property?

We only need access to the electricity meter box to place the QR code identification sticker inside. If we can access the meter box, we don't need residents to be at home.

If we can't access the meter box, we will contact you to arrange a time to attend the property.

When will the QR code be installed?

Council officers will begin rolling out this service in mid-2023.

We will notify you about two weeks before the service is rolled out in your area. You can start using the service once an identification sticker has been placed in your electricity meter box.

What are the costs?

There is no cost to residents or facility service agents for this service.

How do I access the WasteID app?

WasteID can be accessed from most modern web-browsers via <https://WasteID.amtac.net> or by using the QR2id App which can be easily downloaded through the app store on your smartphone.



For more information, please visit <https://www.frasercoast.qld.gov.au/on-site-sewerage-facilities>

or contact Council on 1300 79 49 29.

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